

TECH STYLE LTD

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DATASHEET

Rutba Orders: Product Datasheet

Every order, whatever channel it came from

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Document	Rutba Orders datasheet
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Every order, whatever channel it came from

The order hub where web, marketplace, and phone orders all land, to be picked, packed, dispatched, delivered, and returned, with a rider app for the last mile.

Family	Rutba Suite
Category	Order management (OMS) & delivery software
Status	Available
Apps included	4
From	\$8 per organisation / month
Requires	Rutba Inventory
Works with	Rutba Commerce, Rutba Books, Rutba CRM
Buy or trial	rutba.io/suites/orders

THE PROBLEM

Why it exists

Orders arrive from everywhere and get fulfilled in one place, so that place should not be three separate queues. Rutba Orders is channel-neutral by design: the storefront, a marketplace, and a sale taken by phone all create the same order, tracked through the same pipeline, down to the driver at the door.

FIT

Who it is for

- Businesses selling through more than one channel
- Operations running their own delivery fleet
- Anyone handling returns at volume

APPS IN THIS PRODUCT

What you get

Orders

The channel-neutral order hub: picking, packing, dispatch, invoicing, and returns.

Rider

The driver app: assigned runs, navigation, proof of delivery, and cash collected. Offers, deliveries and availability are kept when the signal drops.

Dispatch

The transport controller's board: consignments, parcels and stops, trips and manifests, carriers and rate cards, proof of delivery and cash reconciliation, and an exceptions queue.

Track

The delivery page your customer opens from a message: one consignment, no account, on a phone.

WHAT IT DOES**Capabilities**

- One queue for web, marketplace, and phone orders, and a list of those not yet confirmed with the customer before they go out
- Pick and pack workflows with stock reserved automatically
- Delivery runs assigned to drivers, tracked stop by stop
- Proof of delivery, and cash drops that accounts confirm in bulk
- Returns that put stock back, with the refund recorded for accounts to pay
- An order going to packing makes its own consignment, and one screen shows its whole delivery
- Exchange visits: the new item delivered and the old one collected at one stop
- Stock transfers travel as consignments, and delivery at the branch receives them
- An exceptions queue for failed attempts, refusals, missed windows and cash that did not balance

COMMERCIAL**Plans and pricing**

PLAN		
	PRICE	INCLUDES
Starter	\$8 per organisation / month	Up to 1,000 orders a month; Pick & pack; Basic returns; Carrier handoff

PLAN		
	PRICE	INCLUDES
Growth	\$19 per organisation / month	Up to 5,000 orders a month; Unlimited riders; Rider app & route assignment; Proof of delivery; COD reconciliation; Full returns workflow
Scale	\$69 per organisation / month	Up to 25,000 orders a month; Multi-warehouse dispatch; Carrier rate shopping; Priority support
Enterprise	Custom annual contract	Unlimited riders; Custom carrier integrations; Warehouse automation hooks; Ops SLAs

Prices are in US dollars and exclude local taxes. Every plan is billed through rutba.io/suites/orders. Annual and multi-product pricing is available on request.

RUTBA SUITE

How it fits the rest of the suite

Rutba Suite is 23 products in three lines (the business suite, the workspace and the platform services underneath), sharing one customer list and one set of books. Buy the one you need today and add the rest later without a migration.



CONTACT

Talk to us

Tech Style Ltd is a UK technology company building enterprise software, procurement intelligence and AI platforms. Tell us what you are trying to do and we will tell you honestly whether we are the right people for it.

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